

Report Date 09/07/2016 11:09 AM

Submitted By

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**Service #** 102767  
**Problem** IDDC ILLICIT DISCHARGE - DRAINAGE  
**Address** 3041 HAMPTON HWY  
YORKTOWN VA 23693-

**Call Date** 07/31/2015 13:15 **Priority** 1 **RESPONSE TIME** 24 HRS **Duration of Call** 00:00  
**Taken By** SHELTONI SHELTON, IVAN **Responsibility** U **YORK COUNTY UTILITIES** **# of Calls** 1  
**Source** CUST **Project**  
 **Customer Contact Requested** **Budget #**

**Service Request Progress**

**Schedule** (resolved)  
**Inspect** Inspection started at 07/31/2015 01:22 PM by SHELTONI IVAN SHELTON.  
**Resolve** Resolved at 11/12/2015 11:04 AM with code RES RESOLVED. Additional work orders are required.

**Location**  
**Area** **Sub-Area**  
**District** **Map #**  
**Parcel**  
**Template Type** **A/P #**  
**Asset**

**Primary Caller**

**Name**  
**First,MI** **Title**  
**Address**  
**City**  
**State/Province** **ZIP/PC**  
**Country**  **Foreign** **Reference #**  
**E-Mail**  
**Day Phone** **Evening Phone**  
**Call Date** 07/31/2015 13:15 **Taken By** SHELTONI

**Call List**

There are no additional callers for this service number

**Comments**

Complaint was taken by Amy Green, "Mr. Henson contracted Brill Construction to dig two large ditches across Mr. Miller's property without permission, easements, or permits." "Mr. Miller says that he sees septic overflow from Mr. Henson's front yard in the two new ditches which connect to the stream that runs between Mr. Miller's and my property at 3025 Hampton Hwy to the federally protected perennial stream in the back, behind 3021 Hampton Hwy". A letter of illicit discharge was sent out to the property owner.

Inspected			Resolution		
By	Date	Time	Code	Date	Time

**Scheduled Resources**

**Employee ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

**Equipment ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

**Vehicle ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

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Service # 105697  
Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 114 WALNUT DR  
YORKTOWN VA 23690-

Call Date 01/12/2016 09:39 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
Taken By 11533 MEDFORD, ELLEN Responsibility U YORK COUNTY UTILITIES # of Calls 1  
Source CUST Project  
 Customer Contact Requested Budget #

**Service Request Progress**

Schedule (resolved)  
Inspect Inspection started at 01/13/2016 02:30 PM by SHELTONI IVAN SHELTON.  
Resolve Resolved at 01/13/2016 03:38 PM with code CF COMPLAINT FOUNDED. Additional work orders are required.

Location  
Area Sub-Area  
District Map #  
Parcel  
Template Type A/P #  
Asset

**Primary Caller**

Name FENTON-WARD  
First,MI Title  
Address  
City  
State/Province ZIP/PC  
Country  Foreign Reference #  
E-Mail  
Day Phone (757)525-7862 x Evening Phone  
Call Date 01/12/2016 09:39 Taken By 11533

Comments  
THE TENANT MS.FENTON-WARD IS HAVING PLUMBING PROBLEMS IN THE HOUSE. SHE SAID THAT SOME TIME AGO, THE LANDLORD HAD A HOLE CUT IN THE SIDE OF THE HOUSE TO RUN LAUNDRY ROOM PIPING OUT TO DRAIN DOWN THE DRIVEWAY. SHE IS NOW HAVING A PLUMBING PROBLEM WITH A SINK IN THE HOUSE CAUSING FLOODING IN THE LAUNDRY ROOM. THE UTILITY CREW WILL BE GOING OUT TO VERIFY THAT THE SEWER LINE IS CLEAR BUT IT SOUNDS LIKE THE ISSUE IS WITH THE DRAIN THAT IS GOING OUT OF THE HOUSE TO THE DRIVEWAY.

**Call List**

There are no additional callers for this service number

**Comments**

Upon investigation Ivan Shelton (IDDE Inspector) met Ms. Ward at the location and observed a pipe leading from the washer inside the home out into the drive way where gray water had been discharged. This was found to be in violation of the York County stormwater code 23.3-8 and a letter of Illicit discharge was sent out to the homeowner Micheal Short.

Inspected			Resolution		
By	Date	Time	Code	Date	Time

**Scheduled Resources**

Employee ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
No resources scheduled.



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Service # 106446  
Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 540 WATER ST  
YORKTOWN VA 23690-

Call Date 02/24/2016 10:00 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
Taken By JBRGN BROGAN, JOSEPH Responsibility U YORK COUNTY UTILITIES # of Calls 1  
Source CUST Project Budget #  
 Customer Contact Requested

Service Request Progress

Schedule (resolved)  
Inspect Inspected from 02/25/2016 12:35 PM to 02/29/2016 12:35 PM by SHELTONI IVAN SHELTON.  
Resolve Resolved at 03/09/2016 12:36 PM with code RES RESOLVED. Additional work orders are required.

Location YORKTOWN PUB

Area Sub-Area  
District Map #  
Parcel  
Template Type A/P #  
Asset

Primary Caller

Name Title  
First,MI  
Address  
City  
State/Province ZIP/PC  
Country  Foreign Reference #  
E-Mail  
Day Phone Evening Phone  
Call Date 02/24/2016 10:00 Taken By JBRGN

Call List

There are no additional callers for this service number

Comments  
Anonymous caller reported workers at yorktown pub were steam cleaning fats, oils, and grease off of the vents and into the stormwater system. Investigation was performed and the responsible persons were notified via illicit discharge letter and in person that this was an illicit discharge.

Inspected				Resolution			
By	Date	Time		Code	Date	Time	

Scheduled Resources

Employee ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			
Equipment ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			
Vehicle ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			



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Service # 107763  
 Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 401 SECOND ST  
 YORKTOWN VA 23185-

Call Date 04/19/2016 12:09 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
 Taken By SHELTONI SHELTON, IVAN Responsibility UTAD ADMINISTRATION # of Calls 1  
 Source CUST Project  
 Customer Contact Requested Budget #

**Service Request Progress**

Schedule (resolved)  
 Inspect Inspection started late at 04/19/2016 12:17 PM by SHELTONI IVAN SHELTON. Was due by 04/19/2016 12:10 PM.  
 Resolve Resolved at 04/20/2016 12:44 PM with code RES RESOLVED. Additional work orders are required.

Location VIRGINIA BEER CO

Area Sub-Area  
 District Map #  
 Parcel  
 Template Type A/P #  
 Asset

**Primary Caller**

Name  
 First, MI Title  
 Address  
 City  
 State/Province ZIP/PC  
 Country  Foreign Reference #  
 E-Mail  
 Day Phone Evening Phone  
 Call Date 04/19/2016 12:09 Taken By SHELTONI

Comments  
 HRSD called to report a spill into the MS4. Pictures of liquid draining from a material on the back of the truck were forwarded to IDDE inspector.

**Call List**

There are no additional callers for this service number

Comments  
 Upon arriving at the location in question for an IDDE the truck and liquid was present. The liquid was flowing into the stormdrain south of the property. After speaking with the property manager it was determined the liquid was sugar water draining from wood used in their manufacturing process. The property manager was notified verbally and via official letter that this was an illicit discharge. The property manager said it was an accident one time mistake and he would see to it's immediate clean up and prevention of any further violations. No further investigation needed.

Inspected				Resolution			
By	Date	Time	Code	Date	Time		

**Scheduled Resources**

Employee ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.



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Service # 107965  
 Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 303 MASTIN AVE  
 SEAFORD VA 23696-

Call Date 04/28/2016 09:04 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
 Taken By SHELTONI SHELTON, IVAN Responsibility UTAD ADMINISTRATION # of Calls 1  
 Source CUST Project Budget #  
 Customer Contact Requested

Service Request Progress

Schedule (resolved)  
 Inspect Inspected from 04/28/2016 09:19 AM to 04/28/2016 09:20 AM by SHELTONI IVAN SHELTON.  
 Resolve Resolved at 04/28/2016 09:20 AM with code VDOT VDOT PROBLEM. Additional work orders are required.

Location  
 Area Sub-Area  
 District Map #  
 Parcel  
 Template Type A/P #  
 Asset

Primary Caller

Name  
 First,MI Title  
 Address  
 City  
 State/Province ZIP/PC  
 Country  Foreign Reference #  
 E-Mail  
 Day Phone Evening Phone  
 Call Date 04/28/2016 09:04 Taken By SHELTONI  
 Comments

Customer (anonymous) called about a possible sediment being placed into the storm drain.

Call List

There are no additional callers for this service number

Comments  
 Property was inspected and drain was clogged with sediment. There was erosion around pipe and a small sinkhole or depression in drive way. No further investigation needed the responsibility belongs to VDOT.

Inspected				Resolution			
By	Date	Time	Code	Date	Time		

Scheduled Resources

Employee ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.



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Service # 106779  
 Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address

Call Date 03/09/2016 08:34 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
 Taken By DG GOODE, DINA Responsibility U YORK COUNTY UTILITIES # of Calls 1  
 Source CUST Project Budget #  
 Customer Contact Requested

Service Request Progress

Schedule (resolved)  
 Inspect Inspected from 03/10/2016 02:12 PM to 03/10/2016 02:13 PM by SHELTONI IVAN SHELTON.  
 Resolve Resolved at 03/10/2016 03:13 PM with code NAV NO APPARENT VIOLATION. Additional work orders are required.

Location  
 Area Sub-Area  
 District Map #  
 Parcel  
 Template Type A/P #  
 Asset

Primary Caller

Name MS. BONNIE  
 First,MI Title  
 Address  
 City  
 State/Province ZIP/PC  
 Country  Foreign Reference #  
 E-Mail  
 Day Phone (757)561-7670 x Evening Phone  
 Call Date 03/09/2016 08:53 Taken By DG

Comments  
 Ms. Bonnie (first name) says that the owner of 128 Panther Paw Path brings home a tree cutting service then dumps truck and washes it out on his property, and the dirt and debris is going into the stormwater drainage system. Ms Bonnie was called by the inspector and she confirmed this is what she saw. She added that there is oil spots on the concrete in front of the home and she witnessed the truck full before in went to the rear of the property then empty when it came back to the front of the property. Ms Bonnie would like a call back on the findings of the investigation.

Call List

There are no additional callers for this service number  
 Comments

The investigation was performed and a large pile of sod was discovered in the drive way and a large pile of logs were placed in the rear of the property. The water in the stream to the south of the property had no debris described by the caller/customer. No violation discovered due to no debris being placed in the stormwater system. The sod at the north end of the property cannot be cited as a illicit discharge because it is not currently in the path of the stormwater drainage system. Property owner has at their leisure time to remove the pile before a rain event produces sheet flow that would carry sod into the system resulting in an illicit discharge.

Inspected			Resolution		
By	Date	Time	Code	Date	Time

Scheduled Resources

Employee ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
 No resources scheduled.

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**Submitted By**

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**Service #** 106443  
**Problem** IDDC ILLICIT DISCHARGE - DRAINAGE

**Address** 118 CREEK TER  
YORKTOWN VA 23693-

**Call Date** 02/24/2016 08:32 **Priority** 1 **RESPONSE TIME** 24 HRS **Duration of Call** 00:00  
**Taken By** SHELTONI SHELTON, IVAN **Responsibility** U **YORK COUNTY UTILITIES** **# of Calls** 1  
**Source** CUST **Project**  
 **Customer Contact Requested** **Budget #**

**Service Request Progress**

**Schedule** (resolved)  
**Inspect** Not inspected with no due date. Assigned to SHELTONI IVAN SHELTON.  
**Resolve** Resolved at 02/24/2016 09:38 AM with code RES RESOLVED. Additional work orders are required.

**Location**  
**Area** **Sub-Area**  
**District** **Map #**  
**Parcel**  
**Template Type** **A/P #**  
**Asset**

**Primary Caller**

**Name** TOM LANE  
**First,MI** TOM LANE, **Title**  
**Address** 118 CREEK TERRACE  
  
**City** YORK COUNTY  
**State/Province** VIRGINIA **ZIP/PC**  
**Country**  **Foreign** **Reference #**  
**E-Mail**  
**Day Phone** (757)868-8614 x **Evening Phone**  
**Call Date** 02/24/2016 08:32 **Taken By** SHELTONI  
**Comments**

Tom Lane called concerned about a discoloration in the stream behind his home. The color was described as yellowish or brown/orange. Tom Lane called back and cancelled the 2pm meeting with the illicit discharge inspector. stating he no longer felt it was necessary because the discoloration was no longer visible. He added that he would contact the county if he noticed any future discoloration in the water.

**Call List**

There are no additional callers for this service number

**Comments**  
I scheduled an appointment with the home owner Thomas Lane at 118 Creek Terrace where he said he would show me where the discoloration in the water was visible. He described the discoloration as yellow or orange resembling rust. The illicit discharge could possibly be iron algae/bacteria. Thomas Lane called me back shortly after our first conversation to cancel our meeting stating he no longer thought the meeting was necessary because the discoloration was no longer present. No further investigation will be conducted.

Inspected			Resolution		
By	Date	Time	Code	Date	Time

**Scheduled Resources**

**Employee ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

**Equipment ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

**Vehicle ID** **Scheduled Start** **Scheduled End** **Work Description**  
No resources scheduled.

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Service # 106106  
Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 1709 OLD YORK-HAMPTON HWY  
YORKTOWN VA 23692-

Call Date 02/05/2016 12:41 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
Taken By TRANER TRANER, SUSAN Responsibility U YORK COUNTY UTILITIES # of Calls 1  
Source CUST Project Budget #  
 Customer Contact Requested

**Service Request Progress**

Schedule (resolved)  
Inspect Not inspected with no due date.  
Resolve Resolved at 02/08/2016 07:47 AM with code CUF COMPLAINT UNFOUNDED. Additional work orders are required.

Location  
Area Sub-Area  
District Map #  
Parcel  
Template Type A/P #  
Asset

**Primary Caller**

Name MOORE  
First,MI TERRY, Title  
Address  
City  
State/Province ZIP/PC  
Country  Foreign Reference #  
E-Mail  
Day Phone (757)503-0380 x Evening Phone  
Call Date 02/05/2016 12:41 Taken By TRANER  
Comments

Mr. Terry Moore called and said that the septic tank at 1709 Old York-Hampton Hwy was open. The lid is off and sewage is spewing out onto the surrounding yard. This sewage is running into the ditch which runs to the Bay. He said it is dangerous because children could fall in it, and because it could be contaminating the Bay. He said the home is owned by Mr. William Saunders who lives out of state. Mr. Saunders' daughter lives at 1703 Old York-Hampton Hwy. He said he has complained about this several times before, but nothing was done about it. I don't know if he made a complaint to York County, or to the Health Department. He said this property was in the process of being renovated. But that still doesn't mean the septic tank should be left open like that, creating a hazard.

**Call List**

There are no additional callers for this service number

**Comments**  
Problem is sewer, Septic system has been filled in and property is on sewer. House is still under construction and there may be other fall hazards present but there is no present threat of an illicit discharge. No inspection necessary.

Inspected				Resolution			
By	Date	Time	Code	Date	Time		

**Scheduled Resources**

Employee ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
No resources scheduled.



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Service # 103750  
Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address

Call Date 09/14/2015 15:15 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
Taken By VG GAYDOS, VICKI Responsibility U YORK COUNTY UTILITIES # of Calls 1  
Source Project Budget #  
 Customer Contact Requested

Service Request Progress

Schedule (resolved)  
Inspect Not inspected with no due date. Assigned to SHELTONI IVAN SHELTON.  
Resolve Resolved at 11/12/2015 11:06 AM with code CUF COMPLAINT UNFOUNDED. Additional work orders are required.

Location JACOB SPRINGS- IN COMMON AREA BEHIND 110 N. JOSHUA'S WAY

Area Sub-Area  
District 4 VOTING DISTRICT #4 Map #  
Parcel  
Template Type A/P #  
Asset

Primary Caller

Name DELONG  
First,MI ANN, Title  
Address 110 N. JOSHUA'S WY  
  
City YORKTOWN  
State/Province VA ZIP/PC 23692  
Country  Foreign Reference #  
E-Mail  
Day Phone (757)833-0752 x Evening Phone  
Call Date 09/14/2015 15:15 Taken By VG  
Comments

Caller said that several 5 gallon drums of oil or hydraulic fluid, some sealed some open, are sitting in the common area behind her house. She spoke with Verizon who happened to be on site because she thought it was a Verizon subcontractor who left the drums. He made an inquiry and called her back. He said it wasn't Verizon's but that it would be removed in a few days. The caller said that was several weeks ago and the drums are still there.

I advised her to call Verizon back. I told her I would also put in the request.-VG An inspection was conducted and no drums were found on the property.

Call List

There are no additional callers for this service number

Inspected			Resolution		
By	Date	Time	Code	Date	Time

Scheduled Resources

Employee ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			
Equipment ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			
Vehicle ID	Scheduled Start	Scheduled End	Work Description
No resources scheduled.			

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Service # 103608  
Problem IDDC ILLICIT DISCHARGE - DRAINAGE

Address 110 DON JUAN CIR  
YORKTOWN VA 23693-

Call Date 09/08/2015 10:42 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
Taken By SHELTONI SHELTON, IVAN Responsibility U YORK COUNTY UTILITIES # of Calls 1  
Source CUST Project  
 Customer Contact Requested Budget #

Service Request Progress

Schedule (resolved)  
Inspect Not inspected with no due date.  
Resolve Resolved at 11/12/2015 11:03 AM with code CUF COMPLAINT UNFOUNDED. Additional work orders are required.

Location  
Area Sub-Area  
District Map #  
Parcel  
Template Type A/P #  
Asset

Primary Caller

Name MIKE BOSSY  
First,MI Title  
Address  
City  
State/Province ZIP/PC  
Country  Foreign Reference #  
E-Mail  
Day Phone Evening Phone  
Call Date 09/08/2015 10:42 Taken By SHELTONI

Call List

There are no additional callers for this service number  
Comments  
Complaint of swimming pool discharge.

Inspected				Resolution			
By	Date	Time	Code	Date	Time		

Scheduled Resources

Employee ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Equipment ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

Vehicle ID Scheduled Start Scheduled End Work Description  
No resources scheduled.

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**Search Criteria**

Search Style Match Sort By Problem Service Req Status ALL  
 Problem IDDC  
 Show Linked  
 Problem 07/01/2015 00:00 To 06/30/2016 23:59

**Service Request Summary**

Service # 102084  
 Problem IDDC ILLICIT DISCHARGE - DRAINAGE  
 Address 1907 POCAHONTAS TRL  
 YORKTOWN VA 23185-

Call Date 07/08/2015 12:21 Priority 1 RESPONSE TIME 24 HRS Duration of Call 00:00  
 Taken By BARNEST BARNES, TRISTIAN Responsibility U YORK COUNTY UTILITIES # of Calls 1  
 Source CUST Project Budget #  
 Customer Contact Requested

**Service Request Progress**

Schedule (resolved)  
 Inspect Inspected from 07/08/2015 02:09 PM to 07/08/2015 03:27 PM by SHELTONI IVAN SHELTON.  
 Resolve Resolved at 07/08/2015 03:40 PM with code RES RESOLVED. No work orders are required.

Location  
 Area Sub-Area  
 District Map #  
 Parcel  
 Template Type A/P #  
 Asset

**Primary Caller**

Name Title  
 First,MI  
 Address  
 City  
 State/Province ZIP/PC  
 Country  Foreign Reference #  
 E-Mail  
 Day Phone Evening Phone  
 Call Date 07/08/2015 12:21 Taken By BARNEST

**Comments**

Any and I saw solid grease collected on top of the drop inlet in the rear of the parking area. There looked like a bread rack over top of the drop inlet, I picked it up and got the grease on my hands and that was how I knew it was grease.

**Call List**

There are no additional callers for this service number  
**Comments**

Inspected the property for illicit discharges and found some fats, oils, and greases (FOG) that did enter the storm drain near the waste disposal area outside of the property. Spoke to both general manager and property owner Ed Anderson about the discharge and they informed me that the problem was brought to their attention prior to my arrival by an employee. The employee was carrying a bag of FOG to the dumpster and the bag tore as the employee was attempting to throw it over head into the dumpster then FOG spilled out onto the pavement. A rain event occurred the same day and washed the FOG into the storm drain. During my inspection the oil disposal procedures and container were explained and seemed adequate. No further inspections will be conducted and the complaint will not be considered an illicit discharge because it was not willful placement or caused to be placed into the stormwater system.

Inspected			Resolution		
By	Date	Time	Code	Date	Time