

From: [REDACTED]
To: [- Fire & Life Safety Office](#)
Subject: Letter Of Appreciation for Outstanding EMT Service
Date: Monday, January 26, 2026 5:24:26 PM

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Dear York County Fire and Rescue Command Staff,

I am writing to express my sincere thanks and appreciation for the excellent assistance provided by several of your EMTs during multiple recent non-emergency lift-assist calls.

I would like to specifically recognize Zack Favor, Eric Ardler, and Ben Ray for their exceptional care during recent visits. In addition, I would like to extend my gratitude to the other EMTs who assisted us during earlier calls. Every member of your team who responded demonstrated professionalism, patience, and compassion, and their help has never gone unnoticed.

My partner has a degenerative muscle disease, and as it has progressed, he has experienced an increasing number of falls where he is unable to get up without assistance. Although these situations were not emergencies, the EMTs consistently approached each call with professionalism, respect, and genuine kindness. They performed lift assists safely and efficiently while treating everyone involved with dignity and compassion.

Their willingness to help, positive attitudes, and careful attention to safety made a meaningful difference and greatly eased what could have otherwise been very difficult circumstances. It is reassuring to know that our community can rely on such dedicated and compassionate professionals, even in non-emergency situations.

Please extend my heartfelt appreciation to Zack Favor, Eric Ardler, Ben Ray, and the other EMTs who provided assistance during previous visits. Their conduct reflects highly on themselves, your leadership, and the York County Fire and Rescue Department as a whole.

Thank you for your continued leadership and for fostering a team that consistently goes above and beyond in serving the community.

With sincere appreciation,

[REDACTED]

[REDACTED]

[REDACTED]

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