

From: [Payne, Tracy](#)
To: [- County Administration](#)
Subject: KUDOS Email - FW: Hello and a positive story
Date: Monday, September 8, 2025 1:32:32 PM

Chief Baldwin,

My name is Jeff [REDACTED], I am a primary care doctor at a long established clinic in Yorktown and prior to medical school was a paid firefighter/medic in Northern Virginia. I had and continue to have the pleasure and honor of interacting with Chief Kopczynski.

I wanted to share a positive story with you which should not go unnoticed.

I visited a patient who was at home on hospice the last week of July - his wife related that during a large storm on the 26th of July her power went out, which meant that her husband's oxygen concentrator stopped working. Although she did have oxygen cylinders, she could not figure out how to attach the regulator and get the oxygen to flow. She had heard that because her husband was on hospice (he had a growing brain tumor) she should not call EMS or have him taken to the hospital, but he was NOT supposed to die due to lack of oxygen, so she called 911. She felt very guilty about this. However, the crew who arrived (she believes from Station 4) was more than accommodating - they not only got her oxygen cylinder working but due to concern for when the power would come back on they left her several oxygen cylinders from their unit just in case she needed more throughout the night. Before they left the crew made sure all her other needs were met - I believe she said they even helped reposition her husband in his hospital bed. She was more than grateful.

I don't have to be convinced York County is a great place to live, but stories like this certainly make me feel better about all the things that happen here.

I hope your transition into the position has not been too rocky!

Feel free to contact me at any time for any reason.

Thanks for what you do.

Dr. Jeffrey [REDACTED]
[REDACTED]

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