

COUNTY OF YORK

MEMORANDUM

DATE: July 7, 2025

TO: York County Board of Supervisors

FROM: Mark L. Bellamy, Jr., County Administrator 

SUBJECT: York County Ranked #1 Nationally in 2025 Digital Counties Survey

I am pleased to share that York County has been ranked 1st in the nation in the 2025 Digital Counties Survey for jurisdictions with populations of 150,000 and under. The award, presented by the Center for Digital Government in partnership with the National Association of Counties (NACo), recognizes innovation and leadership in local government technology.

Our category is the largest, with more than 2,800 counties nationwide. York County has consistently ranked in the Top 10 over the past eight years, but this is our first time earning the #1 position—a major milestone in our digital transformation journey.

The survey evaluates counties across ten strategic categories:

1. Cybersecurity
2. Digital Equity
3. Open Government/Transparency
4. Performance Management/Analytics
5. Citizen Engagement
6. Digital Infrastructure
7. Resiliency
8. Workforce Development
9. Data Governance
10. Emerging Technology and Innovation

York County's recent work in Emerging Technology and Innovation, particularly our AI initiative, was a standout component. As detailed in our Information Technology Roadmap, the County has taken a proactive and responsible approach to artificial intelligence, collaborating with employees in all departments to promote staff awareness, safeguard data, and communicate the many efficiencies AI can offer. Additionally, York County's citizen-focused AI awareness training, offered in person and online, is the first of its kind nationwide.

This award reflects the dedication and continued hard work of the IT team and the many County employees who work together to embrace new technologies and effectively integrate them into core business processes. This recognition would not be possible without the Board's strong support of strategic IT investments and the efforts of staff who continue to innovate in the service of our residents. We are honored to be recognized at the national level and look forward to building on this momentum.

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Please let me know if you would like additional information on the award or a more detailed briefing on the initiatives behind it.

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