

COUNTY OF YORK

MEMORANDUM

DATE: February 13, 2025

TO: Brittany S. Werlau, Animal Services Officer

FROM: 
Stephen P. Kopczynski, Fire Chief/Director

SUBJECT: Thank You Phone Call

The department received a phone call today from Sherre Mayfield of 212 Sir John Way regarding the outstanding care shown during a recent call for assistance that you responded to. Below is the information that was provided.

"An owl became trapped in Ms. Mayfield's enclosed porch this morning and was violently slamming itself into things trying to escape. Brittany was called out and eventually was able to get the owl, confirm it was not harmed, and release it. Ms. Mayfield told me that she was very impressed with Brittany and that meeting her made her day. Ms. Mayfield stated that she wanted the department to know Brittany is knowledgeable, calm, caring, outstanding, professional, and efficient. She also appreciated learning about owls in general from Brittany."

Thank you for doing such a wonderful job!

bsw

copy: Brandon C. Guglielmo, Battalion Chief
Mitchell D. Monroe, Animal Services Supervisor