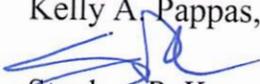


COUNTY OF YORK

MEMORANDUM

DATE: February 13, 2025

TO: Robert M. Kudley, Captain
Timothy N. Nunez, Senior Firefighter
James L. Barton, Firefighter
Andrew T. O'Neil, Firefighter
Kelly A. Pappas, Firefighter

FROM: 
Stephen P. Kopczynski, Fire Chief/Director

SUBJECT: Thank You Letter

I recently received a letter regarding the outstanding care shown during a recent call for assistance. I have attached a copy of the letter.

Thank you for doing such a wonderful job!

bsw

copy: Allen W. Baldwin, Deputy Chief
Joel C. Acree, Assistant Chief

Attachment



Peninsulas Emergency Medical Services Council, Inc.

6876 Main Street, PO Box 1297

Gloucester, VA 23061

Office (804) 693-6234 - Fax (804) 693-6277

www.peninsulas.vaems.org

February 12, 2025

Stephen Kopczynski, Fire Chief
York County Department of Fire and Life Safety

Dear Chief Kopczynski:

I am writing this to convey my thanks for the professional care and compassion shown by York County Department of Fire and Life Safety personnel as they responded to evaluate and assist

On [REDACTED] my wife and I were notified shortly after 5:00 p.m. by the nursing home that [REDACTED] was unconscious and unresponsive. We went to the nursing home to be by her bedside as we expected her passing to be imminent. Upon our arrival, I performed my own assessment and found that [REDACTED] was indeed unresponsive. Having a DNR order in place, we stayed with her to pray and provide comfort.

Several hours later, [REDACTED] unexpectedly returned to consciousness and the nursing home called 911 to have an EMS response to evaluate her. Upon arrival around 9:00 p.m., James Barton and Tim Nuñez and began their assessment. Shortly thereafter, Captain Robert Kudley arrived along with Andrew O'Neil and Kelly Pappas. With utmost professionalism, compassion, and teamwork, they advised me and my wife of their findings.

After speaking with all of the responding personnel along with the nursing staff and the on-call medical control for the nursing home, my wife and I determined that transporting her to the hospital would not change any outcome. Captain Kudley also assisted us in beginning the process of setting up hospice services for [REDACTED]

As a fellow EMS provider who is employed by PEMS and a retired Staff Services Chief from Newport News, I was thoroughly impressed by the professional level of service rendered by the responding York County personnel. Their thoroughness in the evaluating my cousin and the compassion shown to my me and wife as we dealt with this extremely emotionally-charged time brought great comfort to us. I must commend them for a job well done!

Please convey my sincere thanks and appreciation to the responding personnel.

Sincerely,

Stephen Pincus

In accordance with the Americans With Disabilities Act ("ADA"), Peninsulas Emergency Medical Services Council (PEMS), Inc is committed ensuring that individuals with disabilities are not denied an opportunity to participate in and benefit from any service, program, or activity, offered by the PEMS Council. Persons with disabilities who anticipate needing special accommodations or who have questions about physical access may call (804) 693-6234 in advance of the program.

WE ARE PEMS!