Williamsburg Regional Library
Library Director's Report – October 2024

James City County Library Building Project Updates:

Adult Area Renovation: Carrie Binsfeld, Melissa Simpson, and I have met three times with Guernsey Tingle Architects to review and modify ideas for the Adult Area renovation project. The project, which is funded by James City County CIP funds, will include carpet, paint, LED lighting, electrical improvements, and furnishings.

Natural Playground at JCCL: Fifty people attended a "Sneak Peek" event on September 27 at the James City County Library. The playground is supported by the FWRLF.

October Highlights

Engagements & Meetings:

- September 26-27: Virginia Library Directors Annual Meeting at the Library of Virginia
- October 1: Meet with Neva White, Hampton Public Library Director
- October 2: Regional Emergency Operations Hurricane Tabletop Exercise, part 2
- October 3: Meet with Williamsburg Library Evaluation Committee – MBP presented their review findings and recommendations
- October 4: Host the meeting of the Tidewater Area Library Directors at Stryker Center
- October 8: Kiwanis Club of Williamsburg meeting
- October 11: Staff Training & Recognition Day
- October 12: Outreach Event with Mobile Teaching Kitchen
- October 13: Historic Area Religions Together (HART) Puppet Show promoting the Stand-Up for Yourself and Others collection of anti-bullying books
- October 17-18: Virginia Library Association Annual Conference (Norfolk)
- October 19: Braver Angels meeting at JCCL
- October 22: Book Nook Volunteer meeting

Upcoming Engagements & Meetings:

- October 24: JCC Executive Leadership Team meeting
- October 24: William & Mary Libraries Event – Stephanie Szostak
- October 25: WRL Public Service Directors Planning Retreat
- October 25: Presentation to University of Tennessee, School of Information Science
- October 28: Friends of WRL Foundation (FWRLF) Executive Committee Meeting
- October 30: Crown Colony Club of Williamsburg Speaker
- October 31: City of Williamsburg Management Team meeting
- October 31: Meet with Reagen Thalacker, Library of Virginia
- November 6 & 7: WRL All-Staff Meetings
- November 12: Kiwanis Club of Williamsburg meeting
- November 19: FWRLF Governance meeting

Board of Trustees of the Williamsburg Regional Library

Minutes of Nominating Committee Meeting September 6, 2024
Stryker Center, Conference Room

Attending: Nina Simone, Gene Bruss, and Nicole Trifone

Call to Order: Chair Simone called the meeting to order at 3:00 p.m.

Public Comment: None.

Chair's Report:

The committee discussed nominees for Vice President to the Board of Trustees.

Adjournment: Ms. Simone moved to adjourn at 3:30 p.m. All agreed.

Respectfully submitted,   Approved by,

_____   _____
Katherine Wilkins   Nina Simone, Chair

Board of Trustees of the Williamsburg Regional Library
Minutes of Board Meeting September 25, 2024
James City County Library

Attending: Nina Simone, Feather Foster, Grace Boone, Theresa Owens, John Parman, Sam Sadler, Toni Sturdivant, Nicole Trifone, and Andrew Trivette.

Friends of WRL Foundation (FWRLF) President Randy Casey-Rutland and Library Director Sandy Towers; library staff members Carrie Binsfeld, Lisa Hilleary, Desiree Parker, Alicia Phinney, Melissa Simpson, Ben Strohm, and Katherine Wilkins.

Absent: Gene Bruss and Christopher Gareis

Call to Order: Chair Simone called the meeting to order at 3:02 p.m.

Public Comment: None.

Mission Moment: Ms. Towers attended the WRL ComicCon event sponsored by the Friends of WRL. Over 600 people attended the various activities including a costume contest. Many who participated were thankful for the opportunity to have safe outlet to express themselves and boost their confidence.

Consent Calendar: Ms. Simone asked for any additions, corrections, or deletions to the minutes. The September 25, 2024 consent calendar was approved as written.

Chair's Report:
A. Action Item: Slate of Officers
Ms. Simone reported the Nominating Committee met on September 6, 2024. The Committee nominated Toni Sturdivant to serve as Vice Chair. Ms. Sturdivant has graciously accepted the nomination.

Ms. Trifone moved to approve Toni Sturdivant as Vice Chair of the Board of Williamsburg Board of Trustees. Ms. Foster seconded the motion; the motion was approved by a unanimous vote.

B. Library Building Liaison Committee
The first meeting of the RFP Evaluation Committee will meet October 3, 2024, to review the three design proposals. Mr. Casey-Rutland and Mr. Westfall of the Friends will join Ms. Simone and Mr. Gareis from the Board, and Ms. Towers and Ms. Binsfeld from the library and members from Williamsburg City Council and City staff.

Library Director's Report:
A. Action Item: Fund Balance Appropriation – Cargo Van Replacement
Ms. Towers presented a request for a Fund Balance Appropriation to replace a 17-year-old cargo van. The Outreach team uses it as a support vehicle to haul materials to locations. The replacement vehicle will feature all-wheel drive, high capacity, and be fitted with a lift gate.

Mr. Parman moved to approve the Fund Balance request to appropriate $85,000 to fund the Outreach Services Cargo Van replacement. Ms. Foster seconded the motion; the motion was approved by a unanimous vote.

B. **Strategic Plan Update:** Ms. Towers recommended extending the 2023-2024 Strategic Plan as the priorities have not changed. Ms. Towers will present the Strategic Plan with minor updates for the Board to consider at their December meeting. Ms Towers will also share the FY 2025 Implementation Plan that staff are currently working with the board in December.

Ms. Towers shared the Virginia Library Association (VLA) has announced the VLA 2024 Award Winners. Eletha Davis, Outreach Services Director, received the Librarian of Color Forum Award and Betsy Fowler received an Honorary Life Membership to Virginia Library Association. The awards will be presented at the 2024 VLA Annual Conference in October.

Ms. Towers updated the board on a reorganization of divisional responsibilities subsequent to the resignation of Rob Haas, Program Services & Security Director. The goal is to strengthen the leadership team and provide current public service directors with cross-divisional experiences.

- Melissa Simpson, Adult Services Director, will begin to supervise the Security Monitors.
- Ben Strohm has accepted a lateral transfer to begin leading the Program Services department as the Program Services Director. The department will expand WRL's role in emerging technologies, including coordinating programs that leverage technical skills and experiences in the buildings and at outreach locations.
- Alicia Phinney has accepted a lateral transfer to begin supervising the Youth Services division as the Youth Services Director.
- The Circulation Services Director position will be posted for recruitment.

Ms. Towers reported all library buildings and services will be closed to the public on Friday, October 11 for a Staff Day. The itinerary for the day provides recognition for staff service anniversaries and graduations as well as training opportunities. Staff will participate in training sessions on Dementia Awareness, AI Ethics, Cyber Security, and a fire extinguisher demonstration. Following the training, the Williamsburg Regional Library will receive a Dementia Friendly designation.

C. **Education – Collection Materials and e-books:** Ms. Towers presented an overview of digital collections in public libraries. Ms. Towers highlighted the difference in pricing and ownership of digital materials between consumers and libraries established by publishers. Libraries are charged higher rates and access to materials is limited in numerous ways while individual consumers usually receive unlimited access to purchased materials. This is contrasted by the cost of the physical books which is priced at the same or at a discount for libraries. As library user demand for digital materials increases, the cost of collections increases significantly based on current pricing inequities and the desire to meet library users' expectations, i.e. decrease hold time for popular materials.

Ms. Towers shared two videos highlighting the JCCL Natural Playground. In addition to the 3-D rendering video, WRL's Marketing & Communications team created rack cards and a promotional video to generate public enthusiasm for the project. Earlier in September, the Kiwanis Club of Williamsburg contributed over $15,000 toward the playground from proceeds of the 2024 Shrimp Feast.

Friends of WRL Foundation Updates: Mr. Casey-Rutland announced the Friends met September 24, 2024. In that meeting, the Friends approved four Margin of Excellence grants totaling $53,600 including $40,000 for multiple copies of digital collections and $7,000 for a WRL e-reader collection. The Friends are hosting a fundraiser for the

Landscape Playground at the James City County Library on Friday, September 27, 2024. Mr. Casey-Rutland provided an update on the Friend's investments which continue to grow through book sells, gifts, and investments.

City of Williamsburg Update: Mr. Trivette reported the RFP Evaluation Committee will meet October 3, 2024. The City hosted Future Fests, a series of public input session-designed-games allowing residents opportunities to consider goals for the City's strategic plan.

James City County Update: Ms. Boone reported James City County is hosting a second public input session on the proposed government complex on October 1, 2024.

York County Update: Ms. Owens shared that Virginia-based author Beth Macy spoke at York County Public Library. Ms. Owens thanked Mr. Sadler, Mr. Casey-Rutland, Ms. Towers, and Ms. Binsfeld for meeting with York County stakeholders to expand the York County Public Library Friends association.

Other Business: None.

Adjournment: Ms. Simone moved to adjourn at 4:07 p.m. All agreed.

Respectfully submitted,   Approved by,

_____   _____
Katherine Wilkins   Nina Simone, Chair

October 9, 2024

To: WRL Board of Trustees

From: Carrie L. Binsfeld, Assistant Library Director

Subject: **September Financial Statement Analysis**

Account Name	Budget	Spent	Encumbered	Explanation
Contractual Services	$180,000	$136,863	76.0%	Annual HVAC contract paid
Library Board Expenses	$7,500	$6,942	92.6%	Former Library Director reception and Staff Day recognition events
Library Catalog & Website Services	$170,000	$140,019	82.4%	Annual Sirsi contract paid

Percentage of year passed 25%

The Williamsburg Regional Library
FY 2025 - Monthly Financial Statement
For the period ending September 30, 2024

EXPENDITURES **Compensation**	**Final Budget**	**FY 2025 Actual**	**Encumber**	**FY 2025 Total**	**% Spent & Encumbered**
Salaries	4,183,290	908,414		908,414	21.7%
Wages	895,649	225,475		225,475	25.2%
FICA	388,539	83,594		83,594	21.5%
Virginia Retirement Systems	616,147	133,502		133,502	21.7%
Health Insurance	740,940	161,431		161,431	21.8%
Workers Comp Insurance & Unemply	15,022	7,511		7,511	50.0%
VRS Group Life Insurance	57,724	10,701		10,701	18.5%
Fringe Benefits	14,387	3,141		3,141	21.8%
Tuition Assistance	0	0		0	N/A
Benefits Total	1,832,759	399,880	0	399,880	21.8%
Subtotal	6,911,698	1,533,769	0	1,533,769	22.2%
Collection Materials					
Collection Materials	660,000	159,466	61,089	220,555	33.4%
Subtotal	660,000	159,466	61,089	220,555	33.4%
Operations					
Advertising	10,000	1,492		1,492	14.9%
Bank Fees	9,500	1,992		1,992	21.0%
Bindery	0	0		0	N/A
Building Maintenance	55,000	4,849	1,991	6,840	12.4%
Communications	40,000	7,517		7,517	18.8%
Computer Replacement	45,000	0	2,133	2,133	4.7%
Computer Software & Supplies	75,000	28,219		28,219	37.6%
Contractual Services	180,000	136,863		136,863	76.0%
Equipment - General	1,000	0		0	0.0%
Financial Services	28,371	0		0	0.0%
Fund Balance Appropriations	210,820	28,737	44,142	72,879	34.6%
Human Resource Services	95,963	0		0	0.0%
Insurance	42,000	27,243		27,243	64.9%
Leases	40,000	19,938		19,938	49.8%
Legal/ Recovery Services	7,500	522		522	7.0%
Library Board Expenses	7,500	6,942		6,942	92.6%
Library Catalog & Website Services	170,000	140,019		140,019	82.4%
Library Programs	25,000	4,599		4,599	18.4%
Local Mileage	4,000	429		429	10.7%
Maintenance Supplies	18,000	4,555		4,555	25.3%
Memberships	9,000	2,803		2,803	31.1%
Miscellaneous	2,000	0		0	0.0%
Postage	17,000	3,449		3,449	20.3%
Printing	5,000	739		739	14.8%
Professional Services	16,000	0		0	0.0%
Software Maintenance	15,000	7,396		7,396	49.3%
Supplies	70,000	12,547	1,710	14,257	20.4%
Travel & Training	25,000	2,987		2,987	11.9%
User Refunds	0	97		97	N/A
Utilities	230,000	52,079		52,079	22.6%
Vehicle Services	20,000	0		0	0.0%
Subtotal	1,473,654	496,011	49,976	545,987	37.0%
TOTAL	9,045,352	2,189,246	111,065	2,300,312	25.4%

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The Williamsburg Regional Library
FY 2025 - Monthly Financial Statement
For the period ending September 30, 2024

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REVENUE	FY 2025 Budget	FY 2025 Received	Total Received	% Received
City of Williamsburg	1,085,316	271,329	271,329	25.0%
James City County	6,223,211	1,555,802	1,555,802	25.0%
York County	826,845	206,711	206,711	25.0%
State Aid	510,015	127,504	127,504	25.0%
Fund Balance	56,145		0	N/A
Lost Books	10,000	1,850	1,850	18.5%
Interest	45,000	18,796	18,796	41.8%
Copy Machines	35,000	10,264	10,264	29.3%
Other Library Revenue	10,000	3,201	3,201	32.0%
Meeting Room Use	33,000	10,591	10,591	32.1%
Transfer From Fund Balance	0		0	N/A
TOTAL	8,834,532	2,206,048	2,206,048	25.0%

NON-BUDGETED OPERATING REPORT

Program	Revenue	Spent	Encumber	Total Spent & Encumber
Gifts & Memorials	10,075	13,342		13,342
Friends of WRL Foundation	62,794	18,843		18,843
Library Grants		14,064	2,784	16,847
Program Services	1,000	459		459
Subtotal	73,869	46,708	2,784	49,492

Percentage of year past	25.00%
Payroll % of year past	25.00%

Williamsburg Regional Library
September 2024 Snapshot

Library Visits

Williamsburg Library	26,785
James City County Library	12,636
Stryker Center	TBD
Total Visits	**39,421**

Williamsburg Library Circulation

Jurisdiction	WL Circulation	Percent of Total
City of Williamsburg	7,336	18%
James City County	27,094	65%
York County	6,809	16%
Other	406	1%
Total	**41,645**	

James City County Library Circulation

Jurisdiction	JCCL Circulation	Percent of Total
City of Williamsburg	1,112	4%
James City County	23,615	84%
York County	3,205	11%
Other	306	1%
Total	**28,238**	

Total Physical Circulation by Jurisdiction

Jurisdiction	Total Circulation	Percent of Total
City of Williamsburg	8,698	12%
James City County	52,761	73%
York County	10,129	14%
Other	740	1%
Total	**72,328**	

Digital Circulation

Jurisdiction	Digital Circulation	Percent of Total
City of Williamsburg	3,569	14%
James City County	18,666	72%
York County	3,331	13%
Other	392	2%
Total	**25,958**	

Williamsburg Regional Library Statistical Report — FY 2025 ~ August 2024 REVISED 10/16/2024

CIRCULATION by Locality	WMSB	JCC	YORK	OTHER	Monthly	YTD	%Change FY24
Williamsburg Library	8,034	31,382	8,090	406	47,912	98,025	**8.2%**
James City County Library	1,240	27,953	4,286	418	33,897	71,216	**14.7%**
Bookmobile*	133	851	41	13	1,038	2,909	**-1.9%**
Adult - MLS*	165	1,055	42	50	1,312	2,675	**25.8%**
Digital Collection	4,051	19,496	3,524	335	27,406	55,501	**9.2%**
Monthly Total	**13,623**	**80,737**	**15,983**	**1,222**	**111,565**	**230,326**	**10.4%**
Percent of Monthly Total	**12.21%**	**72.37%**	**14.33%**	**1.10%**			

Previously combined

CIRCULATION by Audience**	Adult	Youth	Young Adult	Monthly	YTD	%Change FY24
Williamsburg Library	26,232	19,882	1,923	48,037	98,290	**8.1%**
James City County Library	13,726	18,937	1,374	34,037	71,425	**14.6%**
Bookmobile*	118	889	32	1,039	2,919	**-1.7%**
Adult - MLS*	1,289	20	3	1,312	2,641	**24.2%**
Monthly Total	**41,365**	**39,728**	**3,332**	**84,425**	**175,275**	**10.7%**

*** Does not include Digital Circulation*

CIRCULATION by Type	Print	Non-Print	Monthly	YTD	%Change FY24
Williamsburg Library	39,287	8,585	47,872	97,873	**8.1%**
James City County Library	27,877	6,009	33,886	71,143	**14.6%**
Bookmobile*	897	141	1,038	2,909	**-1.9%**
Adult - MLS*	884	428	1,312	2,645	**24.4%**
Digital Collection	N/A	29,562	29,562	59,229	**9.1%**
Monthly Total	**68,945**	**44,725**	**113,670**	**233,799**	**10.3%**

COLLECTION	Print	Non-Print	Total	%Change FY24
Williamsburg Library	109,366	13,915	123,281	**-0.6%**
James City County Library	75,569	13,102	88,671	**0.4%**
Bookmobile*	4,276	1,067	5,343	**-1.5%**
Adult - MLS*	1,322	1,687	3,009	**-2.6%**
Digital Collection***	0	42,163	42,163	**7.5%**
Total	**190,533**	**71,934**	**262,467**	**0.9%**

**** Digital Collection includes e-books and audio-books*

HOLDS FILLED	Monthly	YTD	%Change FY24
Williamsburg Library	11,223	21,959	**-0.1%**
James City County Library	7,335	14,797	**0.2%**
Bookmobile*	117	261	**-28.9%**
Adult - MLS*	851	1,812	**29.4%**
Total	**19,526**	**38,829**	**0.9%**

USER CARDS	Number	%Change FY24	
Williamsburg	7,399	**-15.7%**	
James City County	37,463	**-9.4%**	
York County	7,197	**-3.4%**	
Other ^	292	**-5.2%**	*^ Non residents with special recognition cards*
Total	**52,351**	**-9.6%**	

USER QUESTIONS	Adult	Youth	Monthly	YTD	%Change FY24
Williamsburg Library	3,378	1,057	4,435	9,262	**-10.7%**
James City County Library	1,663	1,149	2,812	5,867	**-6.5%**
Stryker Center	315	0	315	653	**-2.4%**
Bookmobile	1,011	1,134	2,145	4,007	**86.3%**
Adult - MLS	905	N/A	905	1,752	**5.5%**
Via Electronic	339	0	339	743	**-30.8%**
Monthly Total	**7,611**	**3,340**	**10,951**	**22,284**	**0.4%**

PC & Wi-Fi USE	PC Use	YTD	%Change FY24	Wi-Fi Use	YTD	%Change FY24
Williamsburg Library	3,784	7,748	**-6.2%**	12,576	24,920	**-11.2%**
James City County Library	4,339	9,773	**13.8%**	12,073	25,064	**-23.8%**
Bookmobile	503	981	**-0.3%**	489	880	**129.2%**
Abram Frink	N/A	N/A	**N/A**	662	1,027	**-29.5%**
Total	**8,626**	**18,502**	**3.7%**	**25,800**	**51,891**	**-17.4%**

PROGRAM ATTENDANCE	Adult	Youth	Monthly	YTD	%Change FY24
Williamsburg Library	1,548	2,619	4,167	9,476	**-7.4%**
James City County Library	347	1,853	2,200	6,788	**-26.9%**
Stryker Center	242	388	630	1,497	**-37.4%**
Bookmobile	61	3,098	3,159	6,329	**72.4%**
Adult MLS	306	0	306	730	**8.0%**
Outreach	13	4,365	4,378	9,948	**327.7%**
Virtual Programming	243	0	243	255	**171.3%**
Monthly Total	**2,760**	**12,323**	**15,083**	**35,023**	**22.2%**

MEETING ROOM USE	Monthly	YTD	%Change FY24
Williamsburg Library	535	1,298	**38.8%**
James City County Library	298	720	**26.3%**
Stryker Center	24	112	**646.7%**
Total	**857**	**2,130**	**40.1%**

VISITS	Monthly	YTD	%Change FY24
Williamsburg Library	28,754	58,007	**-5.1%**
James City County Library	17,925	39,154	**-0.5%**
Stryker Center	800	1,710	**9.3%**
Total	**47,479**	**98,871**	**-3.1%**

MEDIA	Monthly	YTD	%Change FY24
Website Visits	34,508	71,601	**-0.4%**
Mobile App	12,847	25,447	**-19.8%**
Total	**47,355**	**97,048**	**-6.4%**

Williamsburg Regional Library Statistical Report — FY 2025 ~ July 2024 REVISED 10/16/2024

CIRCULATION by Locality	WMSB	JCC	YORK	OTHER	Monthly	YTD	%Change FY24
Williamsburg Library	8,134	33,253	8,369	357	50,113	50,113	**5.5%**
James City County Library	1,523	31,161	4,149	486	37,319	37,319	**16.1%**
Bookmobile*	272	1,511	54	34	1,871	1,871	**-3.3%**
Adult - MLS*	173	1,085	42	63	1,363	1,363	**27.1%**
Digital Collection	3,972	20,159	3,564	400	28,095	28,095	**9.6%**
Monthly Total	**14,074**	**87,169**	**16,178**	**1,340**	**118,761**	**118,761**	**9.6%**
Percent of Monthly Total	**11.85%**	**73.40%**	**13.62%**	**1.13%**			

* Previously combined

CIRCULATION by Audience**	Adult	Youth	Young Adult	Monthly	YTD	%Change FY24
Williamsburg Library	26,438	21,364	2,451	50,253	50,253	**5.3%**
James City County Library	14,519	21,466	1,403	37,388	37,388	**15.9%**
Bookmobile*	144	1,662	74	1,880	1,880	**-2.9%**
Adult - MLS*	1,317	12	0	1,329	1,329	**24.0%**
Monthly Total	**42,418**	**44,504**	**3,928**	**90,850**	**90,850**	**9.5%**

** Does not include Digital Circulation

CIRCULATION by Type	Print	Non-Print	Monthly	YTD	%Change FY24
Williamsburg Library	41,489	8,512	50,001	50,001	**5.2%**
James City County Library	30,759	6,498	37,257	37,257	**15.9%**
Bookmobile*	1,579	292	1,871	1,871	**-3.3%**
Adult - MLS*	956	377	1,333	1,333	**24.3%**
Digital Collection	N/A	29,667	29,667	29,667	**8.7%**
Monthly Total	**74,783**	**45,346**	**120,129**	**120,129**	**9.2%**

COLLECTION	Print	Non-Print	Total	%Change FY24
Williamsburg Library	109,157	13,987	123,144	**-0.7%**
James City County Library	75,704	13,101	88,805	**0.4%**
Bookmobile*	4,309	1,096	5,405	**-1.2%**
Adult - MLS*	1,325	1,688	3,013	**-2.2%**
Digital Collection***	0	41,952	41,952	**7.8%**
Total	**190,495**	**71,824**	**262,319**	**0.9%**

*** Digital Collection includes e-books and audio-books

HOLDS FILLED	Monthly	YTD	%Change FY24
Williamsburg Library	10,736	10,736	**-4.4%**
James City County Library	7,462	7,462	**-1.0%**
Bookmobile*	144	144	**-21.7%**
Adult - MLS*	961	961	**39.1%**
Total	**19,303**	**19,303**	**-1.7%**

USER CARDS	Number	%Change FY24	
Williamsburg	7,407	**-14.5%**	
James City County	37,438	**-9.2%**	
York County	7,146	**-3.1%**	
Other ^	294	**0.7%**	*^ Non residents with special recognition cards*
Total	**52,285**	**-9.1%**	

Williamsburg Regional Library Statistical Report — FY 2025 ~ July 2024 REVISED 10/16/2024

USER QUESTIONS	Adult	Youth	Monthly	YTD	%Change FY24
Williamsburg Library	3,485	1,342	4,827	4,827	-9.8%
James City County Library	1,687	1,368	3,055	3,055	-6.8%
Stryker Center	338	0	338	338	0.6%
Bookmobile	1,003	859	1,862	1,862	39.5%
Adult - MLS	847	N/A	847	847	2.8%
Via Electronic	404	0	404	404	-23.5%
Monthly Total	**7,764**	**3,569**	**11,333**	**11,333**	**-2.7%**

PC & Wi-Fi USE	PC Use	YTD	%Change FY24	Wi-Fi Use	YTD	%Change FY24
Williamsburg Library	3,964	3,964	-1.5%	12,344	12,344	-10.9%
James City County Library	5,434	5,434	31.0%	12,991	12,991	-21.5%
Bookmobile	478	478	-6.8%	391	391	128.7%
Abram Frink	N/A	N/A	N/A	365	365	-42.1%
Total	**9,876**	**9,876**	**13.7%**	**26,091**	**26,091**	**-16.4%**

PROGRAM ATTENDANCE	Adult	Youth	Monthly	YTD	%Change FY24
Williamsburg Library	1,135	4,174	5,309	5,309	-12.6%
James City County Library	108	4,480	4,588	4,588	-2.9%
Stryker Center	243	624	867	867	-55.3%
Bookmobile	57	3,113	3,170	3,170	44.0%
Adult MLS	424	0	424	424	63.7%
Outreach	13	5,557	5,570	5,570	853.8%
Virtual Programming	8	4	12	12	-77.4%
Monthly Total	**1,988**	**17,952**	**19,940**	**19,940**	**25.9%**

MEETING ROOM USE	Monthly	YTD	%Change FY24
Williamsburg Library	763	763	122.4%
James City County Library	422	422	27.1%
Stryker Center	88	88	#DIV/0!
Total	**1,273**	**1,273**	**88.6%**

VISITS	Monthly	YTD	%Change FY24
Williamsburg Library	29,253	29,253	-8.7%
James City County Library	21,229	21,229	3.9%
Stryker Center	910	910	-12.8%
Total	**51,392**	**51,392**	**-4.0%**

MEDIA	Monthly	YTD	%Change FY24
Website Visits	37,093	37,093	2.7%
Mobile App	12,600	12,600	-19.5%
Total	**49,693**	**49,693**	**-4.0%**