

COUNTY OF YORK

MEMORANDUM

DATE: August 7, 2024

TO: Kelly A. Pappas, Firefighter
Chase N. Vandelinde, Firefighter

FROM:  Stephen P. Kopczynski, Fire Chief/Director

SUBJECT: Thank You Note

I recently received a thank you note from a citizen that I would like to share with you. A copy is attached.

Thank you for doing such a wonderful job!

asj

Attachment

[REDACTED]

From: [REDACTED]
Sent: Monday, July 22, 2024 2:12 PM
To: - Fire & Life Safety Office
Subject: [EXTERNAL] Thank You Note

Good afternoon Chief,

Our family would like to take a moment to say thank you to you and your team at Fire Station Number 4 (Goosley Rd and RT 17 location) for their compassionate and caring attitude when our 3 year old grandson we injured Friday, July 19, 2024 at 5:30 pm.

We were in the church parking lot at the corner of Rt 17 and Goosley Rd when our grandson ran into the corner of the truck tailgate, sustaining an injury to his eye. The fire station was closer and quicker than us calling either 911 or proceeding to the hospital.

The speed at which your team responded was very efficient. They evaluated his injury all the while calming him down and assuring him and us that everything would be alright. They ask us if we wanted to transport him to the hospital via ambulance but declined in case that the ambulance was needed for a greater emergency.

Our grandson [REDACTED] did receive a contusion to his eye and a tear on his retina. No permanent damage to his eye.

We cannot thank you enough for all that was done to help us during this very stressful time. Our [REDACTED] is loving his firefighter hat and talks about his new friends at the station.

We are thankful everyday for the service and sacrifice of our first responders.

Gratefully,
[REDACTED]

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