

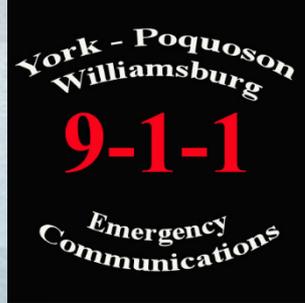


9-1-1 Emergency Communications Center

October 17, 2023

9-1-1 Consolidation

- On July 17, 2023, James City County Emergency Communications Center consolidated with York-Poquoson-Williamsburg Emergency Communications Center



Regional History

- Regional Radio System
- Regional 9-1-1 Call Handling Equipment
- NG9-1-1
- CAD-to-CAD
- Automatic Mutual Aid
- Migration to 9-1-1 Consolidation followed

Overview

- June 6, 2023 [York County] & June 13, 2023 [James City County] discussed improved efficiency
 - Decreased response times, improved coordination & communication between First Responders
 - Eliminate the transfer of misrouted wireless 9-1-1 calls
 - Optimizing staffing levels

Overview

- Leverage economies of scale
 - Increased grant opportunities
 - Implementation of advanced technologies
 - NG9-1-1
 - Migrate to one regional CAD system while maintaining independent Records Management Systems for Law, Fire & EMS

Redundancy and Backup

York Public Works

James City Toano



Path Forward

- Building renovation ongoing
- NG9-1-1/Emerging technology implementation underway
- Hiring of staff
- Training
- Migrate technologies
- Merging of policies, procedures, protocols and practices
- Branding (logo and regional center name)
- Anticipated completion July 21, 2024



Questions?



9-1-1 Emergency Communications Center

October 17, 2023