



York-Poquoson Social Services



MISSION STATEMENT

We believe that our mission is to **assist** in the basic needs of our citizens, **promote** self-sufficiency, and **protect** vulnerable children and adults.

Our Story FY2022

Our Values

CUSTOMER SERVICE

- Thoughtful & Creative
- Courteous & Committed
- Understanding & Empathetic

COMMUNICATION

- Intelligent
- Courteous & Helpful
- Honest & Kindly Expressive

DEPENDABILITY

- Prepared & Involved
- Motivated & Responsible
- Engaged & Consistent

TEAMWORK

- Inspirational & Collaborative
- Goal Oriented & High Achiever
- Involved & Entrusted

ATTITUDE

- Optimistic & Positive
- Encouraging & Supportive
- Intuitive & Respectful

Summary of Impact

In Fiscal Year 2022, as a function of administering **17 different programs, 13,596 individuals** received direct support from YPDSS across the County of York and the City of Poquoson.

258

**INDIVIDUALS ASSISTED
THROUGH OUR
EMPLOYMENT SERVICES
AND CHILDCARE
PROGRAMS**



1073

**CHILD PROTECTIVE AND
ADULT PROTECTIVE SERVICES
CALLS ARE ANSWERED AND
MANAGED BY
OUR SERVICES STAFF**

4116

**REQUESTS FOR ASSISTANCE
RECEIVED AND PROCESSED
FOR BENEFITS**

617

**INDIVIDUALS ASSISTED
THROUGH OUR
SERVICE INTAKE PROGRAM**

Adult Services

ADULT PROTECTIVE SERVICES

- Receives and investigates reports of abuse, neglect, and exploitation of adults 60 years of age or older and incapacitated adults age 18 or older.
- If protective services are needed and accepted by the individual >
- An APS worker can arrange for a wide variety of health, housing, social and legal services to stop the mistreatment or prevent further mistreatment.

In Fiscal Year 2022, our agency responded to a total of **302 APS calls**. Out of those, **212** became APS investigations.

Adult Services

ADULT SERVICES PROGRAM

- Assists older and incapacitated adults who have impairments.
- These residents require services and support to enhance self-sufficiency and improve their quality of life.
- Services offered may include home-based care, transportation, adult day services, adult foster care, and nutrition services.
- Legal intervention services may also be offered - if deemed necessary.

The agency had a total of **283 adult services clients** during Fiscal Year 2022; **256 in York County** and **27** in Poquoson. The agency is also mandated to monitor adult guardianship cases and had **158** cases this past Fiscal Year.

Elderly Simplified Application Program

The Elderly Simplified Application Program (ESAP) is part of the Supplemental Nutrition Assistance Program (SNAP). SNAP, and now ESAP, help families to buy food.

The program was launched in Virginia on **March 1, 2022**.

ESAP focuses on persons who are **60 years of age or older**.



ESAP Requirements

- All household members must be 60 years of age or older.
- If the benefited individual lives with others who are not applying with them - they are required to buy and eat food separately from everyone else.
- No household member may be working.

148 HOUSEHOLDS

BEGAN PARTICIPATING IN THIS PROGRAM AS OF APRIL 2022

Peninsula Elder Abuse Forensic Center

- A specialized multi-disciplinary team on the Peninsula.
- Team includes a physician, APS staff, law enforcement officials, Commonwealth Attorneys, mental health professionals, psychologist(s), Victim Witness Protection staff, and other agencies in the elder abuse field.
- The Center serves each locality on the Peninsula (Newport News, Hampton, York-Poquoson, Williamsburg, James City County, Gloucester and Isle of Wight.)



The mission of the center is to discuss complex cases of physical abuse, sexual abuse, neglect, and self-neglect and work as a collaborative team to plan and execute concrete action steps in order to alleviate the abuse or neglect.

Peninsula Elder Abuse Forensic Center

The PEAFC was awarded a three year grant in the amount of \$299,000 from the Department of Justice, Office of Victims of Crime, to provide trauma informed services to older adult victims of financial exploitation.

Services utilized include analysis of bank records by the forensic accountant, counseling services to victims of financial exploitation, psychological assessments and referral to a civil attorney for legal services.

Employment Services & Financial Assistance

CHILD CARE ASSISTANCE

- Helps to offset the cost of child care so that a parent may attend education or training programs.
- These services are child-centered and family focused.

176 Child Care Clients

York County 157

Poquoson 19

Employment Services & Financial Assistance

V.I.E.W [Virginia Initiative for Education and Work]

A program of employment, education, and training opportunities to assist individuals in attaining the goal of self-sufficiency.

82 Program Enrollees

York County 77

Poquoson 5

Employment Services & Financial Assistance

S.N.A.P [Supplemental Nutrition Assistance Program]

Provides nutrition benefits to supplement the current food budget for low income families in our community.

5,169 SNAP Recipients

York County 4,547

Poquoson 630



Employment Services & Financial Assistance

T.A.N.F [Temporary Assistance to Needy Families]

Provides temporary financial assistance and employment related services to enable families with children to become self-supporting.

331 TANF Recipients

York County 317

Poquoson 14



Employment Services & Financial Assistance

ENERGY ASSISTANCE

- 3 Components: fuel assistance, crisis assistance and cooling assistance.
- Cooling assistance helps to offset cooling costs from mid-June to mid-August.
- Fuel assistance helps with heating costs from mid-October through mid-December.
- **696 Households Requesting Assistance (Applications)**

Qualified and Received Assistance

York County 449

Poquoson 57



Employment Services & Financial Assistance

MEDICAL ASSISTANCE

- The Commonwealth of Virginia offers these programs – Medicaid, FAMIS (Family Access to Medical Insurance Security) and FAMIS Plus (Medicaid for children).
- Provide medical and health related services to eligible low income individuals and families.

11,378 Clients Receiving Assistance

York County 9,783

Poquoson 1,627

2022 Energy Assistance Snapshot

\$300,247

Total amount of benefits paid to area individuals and families.

Fuel Assistance

York	\$ 150,826
Poquoson	\$ 24,317
TOTAL	\$ 175,143

Cooling Assistance

York	\$ 60,457
Poquoson	\$ 6,666
TOTAL	\$ 67,123

Crisis Assistance

York	\$ 50,320
Poquoson	\$ 7,661
TOTAL	\$ 57,981

Fostering Futures Program

**During Fiscal Year 2022,
in response to the COVID-19 pandemic,
Chafee funds extended COVID support and funding
for older youth in, and those formerly in, foster care.**

Chafee Foster Care Program

Provided LDSS with additional funding.

We shared and distributed funds to help support the youth we serve with their transportation costs.

Fostering Futures Program

- Applied and were awarded additional **Transportation Assistance Program** funds.
- The funds made it possible to provide one Fostering Futures youth with \$2,000.
- This enabled the youth to pay his auto insurance policy premiums for an entire year.

Another Fostering Futures youth was awarded \$4,000.

With the additional funds, they purchased an automobile.

The automobile made it possible for them to participate in a summer internship in Kentucky.

Resource and Assistance Programs

SERVICE INTAKE

- Helps our citizens by providing referral services and advocacy for individuals with limited resources or those in crisis.
- Makes referrals to appropriate in-house units, as well as to other community agencies as needed for services.

617 Cases

York County 560

Poquoson 57

Resource and Assistance Programs

AUXILIARY GRANTS

Income supplements for individuals who receive Supplemental Security Income (SSI) and certain other aged, blind, or disabled individuals who reside in a licensed assisted living facility (ALF) or an approved adult foster care (AFC) home.

18 Total Clients

Resource and Assistance Programs

FRAUD

- The purpose of the YPDSS Fraud Team is to prevent, identify, and reduce public assistance fraud, waste and abuse.
- The team ensures benefits and services are received by eligible individuals.
- They also ensure the correct amount of benefit payments are disbursed.

66 Referrals Received

York County 56

Poquoson 10

Resource and Assistance Programs

RESOURCE DEVELOPMENT PROGRAM

Develops partnerships with individuals, communities, civic groups and businesses to provide the means to meet the needs of citizens through in-kind and monetary donations and services.

Annual donations > \$38,367

Annual volunteer time > \$16,566

Supporting the Community



YPDSS employees donated 1200 bottles of water to support the **Four Oaks Day Services and Learning Center's** effort to help the local homeless.

Supporting the Community



YPDSS Child Services employees were onsite to help out during the week-long **Safety Town**. **Safety Town** is a government and community partnership designed to teach children going into kindergarten various aspects of life safety.

Children's Services Act

- Establishes a single state pool of funds to support services for at-risk or distressed youth and their families.
- Mission > To create a collaborative system of services and funding that is child centered, family-focused and community-based in order to effectively address the strengths and the needs of the at-risk youth and their families in the County of York and the City of Poquoson.

Children Served 58

York County 51

Poquoson 7

Based Categorical Eligibility (BBCE)

Allows most eligible SNAP households who receive a non-cash TANF funded service to be categorically eligible for benefits.

Effective July 1, 2021, households are being screened using the BBCE eligibility rules.

- Households not eligible for the program may apply and receive SNAP under regular program rules.
- Under regular program rules, SNAP households with elderly or disabled members do not need to meet the gross income limit, but must meet the net income limit.
- The household's gross monthly income must be below 200% of the federal poverty level (FPL).
- No resource or net income test is applied.

Percentage of Increase since BBCE was implemented in July 2021 > 27%



Members of our YPDSS Services Team