

York County Utilities
Daryl Ballard
Utilities Operations Superintendent
P.O.Box 532
Yorktown, VA 23690

Dear Mr. Ballard,

Last night we experienced a loud "vacuum leak noise" for several hours. It sounded like a "geyser" in our yard! This morning I called your office and scheduled a service call to check out the matter. Within thirty minutes, Mason Hronec had arrived and assessed the air leak in the vacuum sewer hole.

This note is to thank you and your team for such excellent service. Mr. Hronec was extremely personable, knowledgeable and super efficient! He explained the issue, fixed the leak and shared that if it happens again, the air leak is tracked in your office to show that some attention is required.

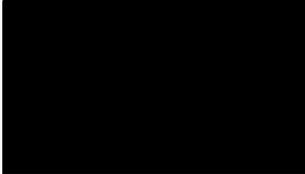
Customer Service ...excellent customer service..with a willingness to go way beyond the interest or call-of- duty is almost unheard of. As you may experience in your daily life... good customer service "in general" is an anomaly.

I am grateful to Mr. Hronce and most appreciative . I read a statement once from a very successful entrepreneur, "What you get at the top is what you get at the bottom". Although we have never met, I feel as though I have met you through your fine staff who provide excellent services with "thoughtfulness", willingness and just plain cheerful courtesy. Thank you.

Sincerely,



Cynthia Colonna



Cc: Mason Hronec, Utilities

Development Activity Report

September 2019

	Project/Applicant Name	Location	Description	Comments
Recent Board Actions	Application No. UP-924-19, Adams Property Group LLC	455A Merrimac Trail	Request for a Special Use Permit to authorize the establishment of a mini-storage warehouse facility with 91,650 square feet of floor area	APPROVED August 14, 2019
	Application No. UP-927-19, Cookie Text LLC	101 Freemans Trace	Request for a Special Use Permit to authorize non-resident employees in connection with a cookie-baking home occupation	APPROVED August 14, 2019
	Application No. UP-929-19, Heather Phillips	105 Sherwood Drive	Request for a Special Use Permit to authorize a tourist home (short-term rental) in a single-family detached home in Queens Lake	DENIED August 14, 2019
	Application No. UP-038-19, Deborah Hoernlein	210 Wichita Lane	Request for a minor expansion of a previously approved bed and breakfast inn.	APPROVED August 14, 2019
Future Applications	Application No. UP-935-19, Tidal Wave Auto Spa	6640 Mooretown Road	Request for a Special Use Permit to authorize the establishment of a car wash facility	Scheduled for September 17 Board of Supervisor meeting
	Application No. YVA-44-19, Jimmy and Christie Van Cleave	301 Ballard Street	Request for Yorktown Village Activity approval to authorize an expansion of a previously approved tourist home	
	Application No. ZT-181-19, York County Planning Commission	N/A	Consider Zoning Ordinance text amendment to allow second-hand merchandise retailers, without outdoor storage, as a permitted use in the EO district and, with outdoor storage, as a use permitted by Special Use Permit.	
	Application No. UP-937-19, Florence Holmes	200 Hudgins Farm Drive	Request for a Special Use Permit to authorize a beauty salon as a home occupation	Scheduled for September 11 Planning Commission meeting

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	Project/Applicant Name	Location	Description	Comments
Future Applications	Application No. UP-939-19, Steven DeFonzo	312 Lightfoot Road	Request for a Special Use Permit to authorize a carryout-only restaurant in the Lightfoot Crossing retail center	Scheduled for September 11 Planning Commission meeting
	NATASHA House, Inc.	124 Goodwin Neck Road	Request for a Special Use Permit to authorize an increase in the number of resident clients in a transitional home from 16 persons to 40 persons.	Tentatively scheduled for October 9 Planning Commission meeting
	Nelson's Grant Development LLC	Route 17/Ft. Eustis Blvd. intersection	Request to rezone from GB-General Business to PDMU-Planned Development Mixed Use an undeveloped 1.0-acre portion of the Patriots Square Shopping Center parcel to be incorporated into the existing Nelson's Grant PDMU and developed with 19 townhouses. The applicant is also requesting modifications to the original Master Plan and development approval that would increase the maximum number of dwelling units from 112 to 137 and eliminate the ground-floor commercial space in one of the yet-to-be-constructed buildings.	On hold at the request of the applicant
Site Plans Approved	Bethel Manor-Classroom Trailers	1797 First St.	Relocate (2) 24x66 classroom trailers from the York County Elementary site.	Approved on August 2, 2019
	Lafayette Gun Club of Virginia, Inc., Open Safe Shotgun Handling Area Facility	331 Dare Rd.	50 yd. & 100 yd. Firing Range Baffle Replacement and Open Safe Shotgun Handling Area	Approved on August 15, 2019
	Chick-Fil-A Restaurant	6732 Mooretown Rd.	The proposed scope includes a 330+ building addition, a multi lane drive thru, two (2) drive-thru canopies and associated site improvements.	Approved on August 20, 2019

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	Project/Applicant Name	Location	Description	Comments
Site Plans Approved	American Tower, T-Mobile Antennas and Generator Additions	98 Tower Lane	T-Mobile proposes to install a 4'x8' concrete pad which will hold a 25kW diesel emergency backup generator. T-Mobile will also install (9) new panel antenna's and (6) new RRU's on and existing tower.	Approved on August 23, 2019
	Grafton Bethel-Classroom Trailers	410 Lakeside Dr.	Relocate (1) 24x66 classroom trailers from the York County Elementary site.	Approved on August 28, 2019
	Beacon Towers, AT&T Antennas, Shelter and Generator Additions	1741-Z Penniman Rd.	Adding (6) antennas, (12) RRU's, (3) Surge Protectors, (6) DC Cables, (2) Fiber Cables, (1) Shelter, and (1) Generator	Approved on August 29, 2019
	Affordable Fasteners & Marlowe's We Care Company, Inc. Offices and Warehouses	410 Old York-Hampton Hwy	Proposed 7,500 s.f. and 12,500 s.f. warehouse with associated parking and drive aisle.	Approved on August 29, 2019
Site Plans Submitted	Bethel Manor-Classroom Trailers	1797 First St.	Relocate (2) 24x66 classroom trailers from the York County Elementary site.	Submitted on August 1, 2019
	Kelton Station Apartments, Amendment #1	206 Lightfoot Rd.	The site plan amendment addresses changes to York County Application No. 201800108.	Submitted on August 2, 2019
	Affordable Fasteners & Marlowe's We Care Company, Inc.	410 Old York-Hampton Hwy	Proposed 7,500 s.f. and 12,500 s.f. warehouse with associated parking and drive aisle.	Submitted on August 7, 2019
	Chick-fil-A Restaurant	6732 Mooretown Rd.	The proposed scope includes a 330+ building addition, a multi lane drive thru, two (2) drive-thru canopies and associated site improvements.	Submitted on August 8, 2019
	Beacon Tower Colocation	1741-Z Penniman Rd.	Adding (6) antennas, (12) RRU's, (3) Surge Protectors, (6) DC Cables, (2) Fiber Cables, (1) Shelter, and (1) Generator	Submitted on August 13, 2019

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	Project/Applicant Name	Location	Description	Comments
Site Plans Submitted	Wawa	6446 Richmond Rd.	Wawa Service Station and Convenience Store - Replacing Exxon Service Station and Convenience Store	Submitted on August 13, 2019
	Smith Farms Pump Station	517 Yorktown Rd.	Pump Station	Submitted on August 14, 2019
	Ascension of Our Lord Church, Patio	114 Palace Ln.	Concrete patio	Submitted on August 23, 2019
	Grafton Bethel-Classroom Trailers	410 Lakeside Dr.	Relocate (1) 24x66 classroom trailers from the York County Elementary site.	Submitted on August 27, 2019
	William and Mary Storage Warehouses	200 Lightfoot Rd.	Storage Warehouses	Submitted on August 27, 2019
	Whittaker's Mill 8-Lot Townhomes, Amendment	1520-Z & 1538 Penniman Rd.	This site plan amendment includes the addition of handicap ramps, no parking signage, sidewalk extension to asphalt path and revised alignment of path along Penniman Road.	Submitted on August 29, 2019
	Subdivision Plans Approved	Boundary Line Adjustment Plat for Properties of York Squire, LLC	200 Anchor Ln.	Vacation of lines between 200 Anchor Lane to increase the size of the other lots reducing the number of lots from 5 to 4.
Subdivision Plans Submitted	BLA and PLV's Between the Properties Owned By York Squire	200 Anchor Ln.	Vacation of lines between 200 Anchor Lane to increase the size of the other lots reducing the number of lots from 5 to 4.	Submitted on August 1, 2019
	Tequesta Village	212 Orion Ct.	Subdivision plan of Piankatank Village	Submitted on August 13, 2019
	Subdivision of the Property of MCR Properties, LLC - D-Plan	614 Cook Rd.	Three lot subdivision for the property of MCR Properties, LLC-Development Plan	Submitted on August 16, 2019

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	Project/Applicant Name	Location	Description	Comments
Subdivision Plans Submitted	Subdivision of the Property of MCR Properties, LLC - Final Plat	614 Cook Rd.	Three lot subdivision for the property of MCR Properties, LLC-Final Plat	Submitted on August 16, 2019
	Subdivision Plat of Bunting Point, Phase 2	328 Bunting Point Rd.	Final Plat	Submitted on August 22, 2019
	Subdivision of the Property of Wallace C. Green Sr.(Deceased), & June W. Green, and Wallace C. Green Jr.	300 Holly Point Rd.	Two lot subdivision	Submitted on August 23, 2019
	Family Subdivision of the Property of Robert W. Moses	3025 Hampton Hwy.	Family subdivision	Submitted on August 27, 2019
Land Disturbance Permits	Greensprings Drainage Improvements	100 Arden Drive	1.97 acres	Issued August 16, 2019
HYDC Actions	Application No. HYDC-163-19, Grace Church	109 Church Street	Review changes to driveway, deck railing, gutters, paint, deck, and shingles	Scheduled for September 18 Historic Yorktown Design Committee meeting
	Application No. HYDC 164-19, Scott and Julie Reichle	234 Nelson Street	Review front yard and back yard fencing and front walkways	
	Application No. HYDC 165-19, Yorktown Village Apartments	311 Ballard Street	Review replacing existing louvered shutters with new paneled shutters	